

Optically Isolated 7-Port USB Hub

User Manual | HUB7i



SEALEVEL®

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Safety Instructions

Electrostatic Discharges (ESD)

A sudden electrostatic discharge can destroy sensitive components. Proper packaging and earthing rules must therefore be observed. Always take the following precautions.

- Transport boards and cards in electrostatically secure containers or bags.
- Keep electrostatically sensitive components in their containers, until they arrive at an electrostatically protected workplace.
- Only touch electrostatically sensitive components when you are properly earthed.
- Store electrostatically sensitive components in protective packaging or on anti-static mats.

Grounding Methods

The following measures help to avoid electrostatic damages to the device:

- Cover workstations with approved antistatic material. Always wear a wrist strap connected to workplace as well as properly grounded tools and equipment.
- Use antistatic mats, heel straps, or air ionizers for more protection.
- Always handle electrostatically sensitive components by their edge or by their casing.
- Avoid contact with pins, leads, or circuitry.
- Turn off power and input signals before inserting and removing connectors or connecting test equipment.
- Keep work area free of non-conductive materials such as ordinary plastic assembly aids and Styrofoam.
- Use field service tools such as cutters, screwdrivers, and vacuum cleaners which are conductive.
- Always place drives and boards PCB-assembly-side down on the foam.

Introduction

Overview

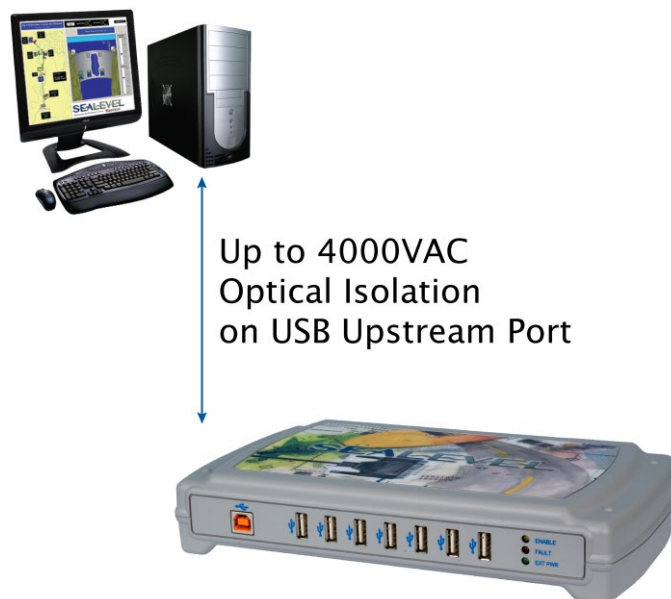
Once associated only with desktop peripherals, USB I/O devices are now commonly found in industrial and OEM applications. The voltage spikes, power surges, and ground loops that affect traditional serial interfaces also affect USB devices. Sealevel's HUB7i is an isolated USB hub that connects up to seven USB peripherals and protects the host computer from voltages up to 4000 VAC.

The HUB7i is powered by an industrial grade wall-mount power supply that provides up to 3000 VAC isolation. For medical and other specialized applications, an optional medical grade power supply is available that increases the isolation to 4000 VAC, which offers the highest level of protection available from any USB hub manufacturer.

Status LEDs on the HUB7i indicate external power, connection to the host, and fault conditions. The hub is housed in a rugged plastic enclosure and is USB 1.1 compliant and USB 2.0 compatible. The HUB7i integrates a high-retention USB type "B" connector that prevents accidental disconnection of the USB cable, while the seven type "A" connectors provide a full 500mA to each attached USB peripheral.

Features

- Provides 3000 VAC isolation on upstream USB port
- Optional 4000 VAC isolation (with optional medical grade power supply)
- High-retention USB type "B" connector prevents accidental disconnection of the upstream USB cable
- Includes seven powered downstream USB ports with 500mA available per port
- Status LEDs indicate external power, connection to host, and fault conditions
- USB 1.1 compliant and 2.0 compatible
- Housed in rugged, attractive plastic enclosure



Before You Get Started

What's Included

The HUB7i is shipped with the following items. If any of these items is missing or damaged, please contact Sealevel for replacement.

- **HUB7i – Sealevel 7-Port Isolated USB Hub**
- **CA179 – 72” USB ‘A’ to ‘B’ Device Cable**
- **TR124 – Wall-mount AC power supply (5VDC @ 4A), locking DC connector**

Advisory Conventions



Warning

The highest level of importance used to stress a condition where damage could result to the product, or the user could suffer serious injury.



Important

The middle level of importance used to highlight information that might not seem obvious or a situation that could cause the product to fail.






Note

The lowest level of importance used to provide background information, additional tips, or other non-critical facts that will not affect the use of the product.

Optional Items – HUB7i

Depending upon your application, you are likely to find one or more of the following items useful with the HUB7i. All items can be purchased from our website (www.sealevel.com) or by calling +1 864-843-4343.

5VDC @ 4A Desktop Power Supply (Item# TR129)	
For medical and other specialized applications, this medical grade power supply increases the isolation to 4000 VAC, providing the highest level of protection in the industry.	
USB Type A to USB Type A, 3 Meter Extension Cable (Item# CA214)	
The CA214 is a fully rated USB extension cable that adds three meters to any existing USB cable (maximum 5 meters). The CA214 has a type A male connector on one end and a type A female connector on the other end.	
USB Type A to USB Type B, 5 Meter Device Cable (Item# CA215)	
The CA215 is a fully rated 5 meter device cable that connects USB peripherals with a type B connector to the type A connector on a host PC. This cable provides the maximum 5 meters (16 feet) for a USB connection.	

Installation

Windows Operating System

1. The HUB7i is fully supported as a generic USB hub device in WINDOWS 98/ME/2000/XP/VISTA/7™ operating systems and requires no separate driver.
2. Simply connect the included wall-mount power supply to the HUB7i and then connect to an AC outlet.
3. Using the included USB device cable, plug the HUB7i into an available USB port on your host system.
4. The 'Found New Hardware' screen will appear, and the hub will be automatically recognized as a generic USB hub device.
5. The hub is ready to use when you see the screen 'Your USB hub is installed and ready to use.'



Windows NT is not USB aware and thus cannot support this device.

Linux Support

USB devices are supported in Linux kernel v2.4 or better. Refer to the help files included with your Linux distribution for specific instructions on adding generic USB hub devices.

Hardware Description

Optical Isolation

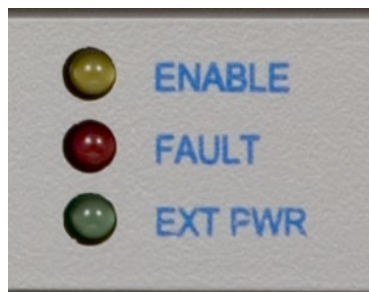
To protect the host computer from voltage spikes, power surges, and ground loops, the HUB7i and the included wall-mount power supply provides 3000 VAC isolation on the upstream USB port. With the optional medical grade power supply (Item# [TR129](#)), the isolation is increased to 4000 VAC. Power is supplied to the hub via 2.1mm barrel connector on the rear of the device.

High-Retention Type B USB Connector



The upstream port integrates a high-retention type B connector that prevents accidental disconnection of the USB cable. Seven powered downstream USB ports provide 500mA per port.

Status LEDs



Status LEDs are also included on the front of all Seal/O modules to indicate the following information:

- **ENABLE** (Yellow) – Indicates that the hub is successfully communicating with the host computer.
- **FAULT** (Red) – Lights when there is a problem with a downstream USB port. Disconnect the USB peripherals from the hub one at a time until the issue is isolated.
- **EXT PWR** (Green) – Indicates that the hub is properly connected to an external power source.

Technical Specifications

Power Requirements

Power is supplied to the hub via a locking 2.1mm barrel connector on the rear of the device.

Supply Line	+5VDC	+5VDC
Rating	4A (3000 VAC Isolation)	4A (4000 VAC Isolation)



4000 VAC isolation with optional medical grade power supply (Item# TR129)

Physical Dimensions

Length	9.2 inches (23.32 cm)
Width	5.3 inches (13.34 cm)
Height	1.7 inches (4.25 cm)

Weight

Weight	0.8 lbs./0.4 kg
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Environmental Specifications

Specification	Operating	Storage
Temperature Range	0°C – 70°C (32°F – 158°F)	-50°C – 105°C (-58°F – 221°F)
Humidity Range	10 to 90% R.H. Non-Condensing	10 to 90% R.H. Non-Condensing

Manufacturing

All Sealevel Systems Printed Circuit boards are built to UL 94V0 rating and are 100% electrically tested. These printed circuit boards are solder mask over bare copper or solder mask over tin nickel.

Appendix A – Troubleshooting

The HUB7i is a generic USB hub and should provide years of trouble-free service. Should the device appear to not be functioning correctly, the following tips can eliminate most common problems without the need to call Technical Support.

1. Make sure the power supply is connected to the hub and to a live AC power outlet. The green LED on the front of the unit will be lit, indicating the hub is properly powered. Inspect the power supply or call for a replacement if the green LED does not light after connecting to power.
2. Make sure the hub is connected to a USB port using the included USB cable or quality replacement USB cable. The yellow LED will be lit when the hub is properly enumerated by the operating system.
3. The hub is supported in any USB aware operating system that supports generic USB hub devices, including Windows 98/ME/2000/XP/Vista/7™ operating systems and Linux (kernel v2.4 or better). Check to make sure that USB support is enabled in the System BIOS, and it is functioning properly in the operating system. This can be done by using Device Manager in Windows.
4. If the red LED lights, there is a fault condition with one of the downstream USB ports. When a downstream USB peripheral pulls more than 500mA of power, the over current protection current will shut down the hub until the problem is resolved.
5. Disconnect your USB peripherals one at a time until the red LED goes out. Inspect the problem USB peripheral and replace, if necessary. Try connecting a different USB peripheral to the problem port. If the red LED lights on the same USB.

If these steps do not solve your problem, please call Sealevel Systems' Technical Support, (864) 843-4343. Our technical support is free and available from 8:00 AM to 5:00 PM Eastern Time Monday through Friday. For email support, contact support@sealevel.com.

Appendix B – How To Get Assistance

Begin by reading the Trouble Shooting Guide in [Appendix A](#). If assistance is still needed, please see below.

When calling for technical assistance, please have your user manual and current adapter settings. If possible, please have the adapter installed in a computer ready to run diagnostics.

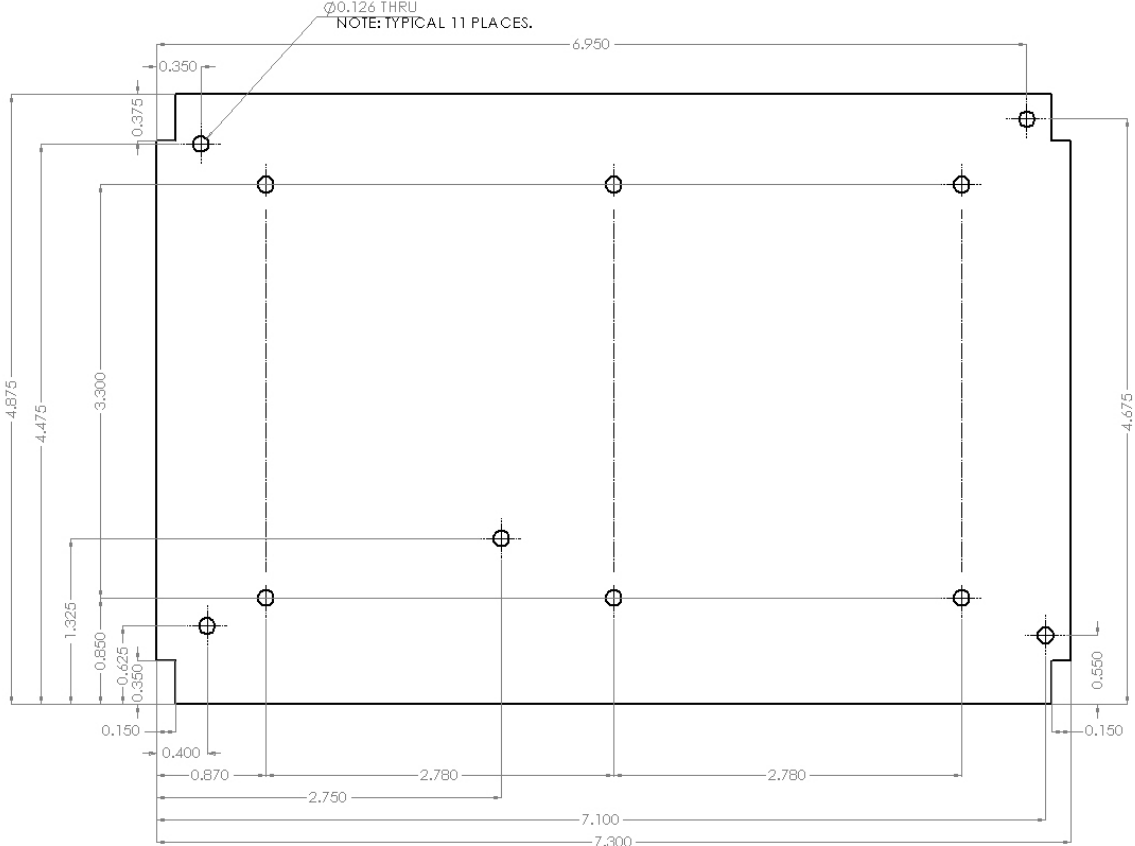
Sealevel Systems provides an FAQ section on its web site. Please refer to this to answer many common questions. This section can be found at <http://www.sealevel.com/faq.asp>.

Sealevel Systems maintains a web page on the Internet. Our home page address is www.sealevel.com. The latest software updates, and newest manuals are available via our web site.

Technical support is available Monday to Friday from 8:00 AM to 5:00 PM Eastern Time. Technical support can be reached at (864) 843-4343. For email support, contact support@sealevel.com.

RETURN AUTHORIZATION MUST BE OBTAINED FROM SEALEVEL SYSTEMS BEFORE RETURNED MERCHANDISE WILL BE ACCEPTED. AUTHORIZATION CAN BE OBTAINED BY CALLING SEALEVEL SYSTEMS AND REQUESTING A RETURN MERCHANDISE AUTHORIZATION (RMA) NUMBER.

Appendix D – HUB7i Board Mounting Outline



Appendix E– Compliance Notices

Federal Communications Commission (FCC) Statement



This equipment has been tested and found to comply with the limits for Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in such case the user will be required to correct the interference at the user's expense.

EMC Directive Statement



Products bearing the CE Label fulfill the requirements of the EMC directive (89/336/EEC) and of the low-voltage directive (73/23/EEC) issued by the European Commission. To obey these directives, the following European standards must be met:

- **EN55022 Class A** - "Limits and methods of measurement of radio interference characteristics of information technology equipment"
- **EN55024** - "Information technology equipment Immunity characteristics Limits and methods of measurement".



This is a Class A Product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures to prevent or correct the interference.



Always use cabling provided with this product if possible. If no cable is provided or if an alternate cable is required, use high quality shielded cabling to maintain compliance with FCC/EMC directives.

Warranty

Sealevel's commitment to providing the best I/O solutions is reflected in the Lifetime Warranty that is standard on all Sealevel manufactured I/O products. Relio™ industrial computers are warranted for a period of two years and the R9 family is warranted for a five-year period from date of purchase. We are able to offer this warranty due to our control of manufacturing quality and the historically high reliability of our products in the field. Sealevel products are designed and manufactured at its Liberty, South Carolina facility, allowing direct control over product development, production, burn-in and testing. Sealevel achieved ISO-9001:2015 certification in 2018.

Warranty Policy

Sealevel Systems, Inc. (hereafter "Sealevel") warrants that the Product shall conform to and perform in accordance with published technical specifications and shall be free of defects in materials and workmanship for the warranty period. In the event of failure, Sealevel will repair or replace the product at Sealevel's sole discretion. Failures resulting from misapplication or misuse of the Product, failure to adhere to any specifications or instructions, or failure resulting from neglect, abuse, accidents, or acts of nature are not covered under this warranty.

Warranty service may be obtained by delivering the Product to Sealevel and providing proof of purchase. Customer agrees to ensure the Product or assume the risk of loss or damage in transit, to prepay shipping charges to Sealevel, and to use the original shipping container or equivalent. Warranty is valid only for original purchaser and is not transferable.

This warranty applies to Sealevel manufactured Product. Product purchased through Sealevel but manufactured by a third party will retain the original manufacturer's warranty.

Non-Warranty Repair/Retest

Products returned due to damage or misuse and Products retested with no problem found are subject to repair/retest charges. A purchase order or credit card number and authorization must be provided in order to obtain an RMA (Return Merchandise Authorization) number prior to returning Product.

How to obtain an RMA (Return Merchandise Authorization)

If you need to return a product for warranty or non-warranty repair, you must first obtain an RMA number. Please contact Sealevel Systems, Inc. Technical Support for assistance:

Available	Monday – Friday, 8:00AM to 5:00PM EST
Phone	864-843-4343
Email	support@sealevel.com

Trademarks

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