

SeaPORT+2/232

User Manual | 2201



SEALEVEL®

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Introduction

Overview

The Sealevel Systems SeaPORT+2/232 equips the PC with 2 USB to RS-232 Asynchronous serial ports providing a versatile interface for common serial needs. The advantage of this product over more traditional approaches is that it does not require opening the computer case, nor does it require resources such as I/O ports or IRQ's. It does require a system that supports USB both in terms of hardware and operating system.

Before You Get Started

What's Included

The SeaPORT+2/232 is shipped with the following items. If any of these items is missing or damaged, contact the supplier.

- **SeaPORT+2/232 USB to RS-232 Serial I/O Adapter**
- **USB Cable Part Number CA179 for Connecting to Upstream Host/Hub**

Advisory Conventions



Warning

The highest level of importance used to stress a condition where damage could result to the product, or the user could suffer serious injury.



Important

The middle level of importance used to highlight information that might not seem obvious or a situation that could cause the product to fail.



Note

The lowest level of importance used to provide background information, additional tips, or other non-critical facts that will not affect the use of the product.

Installation Instructions

Windows 98/ME/2000/XP/Vista™ Operating Systems



Do not connect the device to a USB port until the software is installed.

1. Begin by locating, selecting, and installing the correct software from the [Sealevel software driver database](#).
2. Select the Part Number (2201) for your device from the listing.
3. The setup file will automatically detect the operating environment and install the proper components. Follow the information presented on the installation screens that follow.
4. A screen may appear with the declaration: “The publisher cannot be determined due to the problems below: Authenticode signature not found.” Please select the ‘Yes’ button and proceed with the installation. This declaration simply means that the Operating System is not aware of the driver being loaded. It will not cause any harm to your system.
5. During setup, you may specify installation directories and other preferred configurations. This program also adds entries to the system registry that are necessary for specifying the operating parameters for each driver. An uninstall option is included to remove the driver and all registry/INI file entries from your system.
6. Proceed with the physical installation of your SeaLINK USB serial adapter.



Windows NT is not USB aware and thus cannot support this device.

Physical Installation

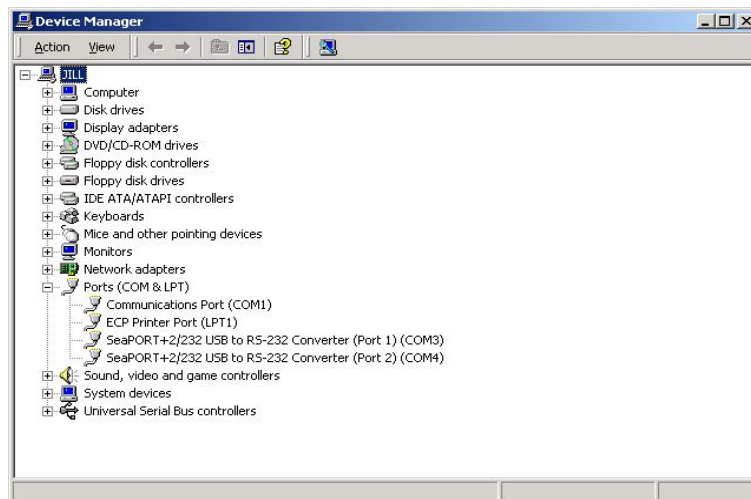
The screen captures below are taken from a Windows 98 installation. Your particular operating system may differ slightly from what is shown based on your version of Windows.

The SeaPORT+2/232 can be connected to any upstream type “A” port either at the PC host or an upstream hub. The SeaPORT+2/232 is hot pluggable, meaning there is no need to power down your computer prior to installation.

Connect the SeaPORT+2/232 to an upstream host or hub.

The New Hardware Found wizard will now proceed to locate the appropriate drivers. These drivers were installed during the SeaCOM software setup procedure. Once the drivers are found a new window will pop up indicating the installation of each of the four new ports.

If you view the system’s Device Manager, you should have new “COM” ports in the Ports (COM & LPT) Device Class. This is shown on the following page.



You can access your new COM: ports by using the assigned COM: identifiers as shown above. In this case, it is COM 3, 4. However, this assignment will vary from system to system. At this point, the hardware is recognized and ready to use.

Configuration

Electrical Interface Selection

Each of the two ports on the SeaPORT+2/232 is pre-configured as an RS-232 interface.

Simply install the included software and connect the SeaPORT adapter to your USB port. The device is immediately recognized by the system. At that point, connect the adapter to your target device (i.e., modem, serial printer, scale, bar code, etc.). Now your non-USB peripherals can have the same connection simplicity and ease of use as USB peripherals.

Technical Description

The SeaPORT+2/232 utilizes two USB UARTs. These chips feature programmable baud rate, data format, 128 byte Dual Port TX Buffer, and 384 byte Dual Port RX Buffer. The RS-232 transceiver supports data rates up to 460.8K baud.

Features

- Hot pluggable device that does not require opening the case
- No system resources are required (i.e., I/O ports or IRQ's)
- LED status indicators for USB Enabled and port activity

RS-232 (DB-9 Male)

Signal	Name	Pin#	Mode
GND	Ground	5	
TX	Transmit Data	3	Output
RTS	Request To Send	7	Output
DTR	Data Terminal Ready	4	Output
RX	Receive Data	2	Input
CTS	Clear To Send	8	Input
DSR	Data Set Ready	6	Input
DCD	Data Carrier Detect	1	Input
RI	Ring Indicator	9	Input

Specifications

Environmental Specifications

Specification	Operating	Storage
Temperature Range	0° to 50° C (32° to 122° F)	-20° to 70° C (-4° to 158° F)
Humidity Range	10 to 90% R.H. Non-Condensing	10 to 90% R.H. Non-Condensing

Physical Dimensions

Package Length	7.06 inches (17.93 cm)
Package Width	5.32 inches (13.51 cm)
Package Height	1.50 inches (3.81 cm)

Mean Time Between Failures (MTBF)

Greater than 150,000 hours. (Calculated)

Manufacturing

All Sealevel Systems Printed Circuit boards are built to UL 94V0 rating and are 100% electrically tested. These printed circuit boards are solder mask over bare copper or solder mask over tin nickel.

Power Consumption

This device is a high-power USB device. It must be plugged into the USB root hub or a self-powered hub capable of supplying 500 mA per port.

Appendix A – Troubleshooting

Serial Utility test software is supplied with the Sealevel Systems adapter and will be used in the troubleshooting procedures. Using this software and following these simple steps, most common problems can be eliminated without the need to call Technical Support.

1. If your adapter is not working, first check to make sure that USB support is enabled in the System BIOS, and it is functioning properly in the operating system. This can be done by using either the Windows 98/ME or Windows 2000 Device Manager.
2. Ensure that the Sealevel Systems software has been installed on the machine so that the necessary files are in place to complete the installation.
3. When the SeaPORT+2/232 is configured properly, the USB Enabled LED (E) will be lit. This should allow you to use Sealevel's WinSSD utility and the supplied loopback plug to check communications. The supplied loopback plug connects TD to RD. If you decide to test the Modem Control Signals, a full pin loopback plug will be required. Details on loopback plugs are included on WinSSD. Contact Sealevel Systems if you need further assistance.
4. When testing the **SeaPORT+2/232** in loopback mode, you should see the port LED's flashing as well as seeing echoed data on the screen. The loopback test first transmits a HEX pattern, 55AA, and then a ASCII string of data. If this test passes, then the SeaPORT+2/232 is ready for use in your application.

If these steps do not solve your problem, please call Sealevel Systems' Technical Support, (864) 843-4343. Our technical support is free and available from 8:00AM-5PM Eastern Time Monday through Friday. For email support contact support@sealevel.com.

Appendix B – How To Get Assistance

Please refer to:

Appendix A – Troubleshooting prior to calling Technical Support.

1. Read this manual thoroughly before attempting to install the adapter in your system.
2. When calling for technical assistance, please have your user manual and current adapter settings. If possible, please have the adapter connected in a computer ready to run diagnostics.
3. Sealevel Systems maintains a home page on the Internet. Our home page address is www.sealevel.com. The latest software updates, and newest manuals are available via our FTP site that can be accessed from our home page.
4. Technical support is available Monday thru Friday from 8:00 a.m. to 5:00 p.m. Eastern time. Technical support can be reached at (864) 843-4343.

RETURN AUTHORIZATION MUST BE OBTAINED FROM SEALEVEL SYSTEMS BEFORE RETURNED MERCHANDISE WILL BE ACCEPTED. AUTHORIZATION CAN BE OBTAINED BY CALLING SEALEVEL SYSTEMS AND REQUESTING A RETURN MERCHANDISE AUTHORIZATION (RMA) NUMBER.

Appendix C – Electrical Interface

RS-232

Quite possibly the most widely used communication standard is RS-232. This implementation has been defined and revised several times and is often referred to as RS-232 or EIA/TIA-232. The IBM PC computer defined the RS-232 port on a 9 pin D sub connector and subsequently the EIA/TIA approved this implementation as the EIA/TIA-574 standard. This standard is defined as the *9-Position Non-Synchronous Interface between Data Terminal Equipment and Data Circuit-Terminating Equipment Employing Serial Binary Data Interchange*. Both implementations are in widespread use and will be referred to as RS-232 in this document. RS-232 is capable of operating at data rates up to 20 Kbps at distances less than 50 ft. The absolute maximum data rate may vary due to line conditions and cable lengths. RS-232 is a single ended or unbalanced interface, meaning that a single electrical signal is compared to a common signal (ground) to determine binary logic states. The RS-232 and the EIA/TIA-574 specification define two types of interface circuits, Data Terminal Equipment (DTE) and Data Circuit-Terminating Equipment (DCE). The SeaPORT+2/232 is a DTE device.

Appendix D – Asynchronous Communications

Serial data communications implies that individual bits of a character are transmitted consecutively to a receiver that assembles the bits back into a character. Data rate, error checking, handshaking, and character framing (start/stop bits) are pre-defined and must correspond at both the transmitting and receiving ends.

Asynchronous communications is the standard means of serial data communication for PC compatibles and PS/2 computers. The original PC was equipped with a communication or COM: port that was designed around an 8250 Universal Asynchronous Receiver Transmitter (UART). This device allows asynchronous serial data to be transferred through a simple and straightforward programming interface. A starting bit followed by a pre-defined number of data bits (5, 6, 7, or 8) defines character boundaries for asynchronous communications. The end of the character is defined by the transmission of a pre-defined number of stop bits (usually 1, 1.5 or 2). An extra bit used for error detection is often appended before the stop bits.

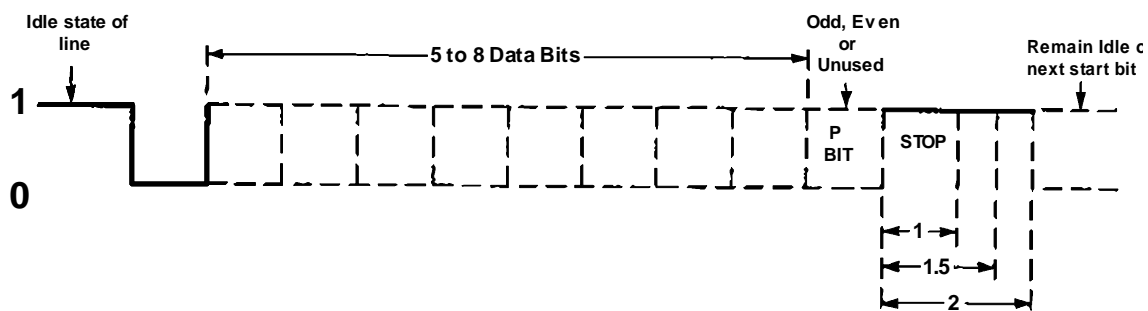


Figure 1 - Asynchronous Communications Bit Diagram

This special bit is called the parity bit. Parity is a simple method of determining if a data bit has been lost or corrupted during transmission. There are several methods for implementing a parity check to guard against data corruption. Common methods are called (E)ven Parity or (O)dd Parity. Sometimes parity is not used to detect errors on the data stream. This is referred to as (N)o parity. Because each bit in asynchronous communications is sent consecutively, it is easy to generalize asynchronous communications by stating that each character is wrapped (framed) by pre-defined bits to mark the beginning and end of the serial transmission of the character. The data rate and communication parameters for asynchronous communications have to be the same at both the transmitting and receiving ends. The communication parameters are baud rate, parity, number of data bits per character, and stop bits (i.e., 9600,N,8,1).

Appendix E – Compliance Notices

Federal Communications Commission (FCC) Statement



This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

EMC Directive Statement



Products bearing the CE Label fulfill the requirements of the EMC directive (89/336/EEC) and of the low-voltage directive (73/23/EEC) issued by the European Commission. To obey these directives, the following European standards must be met:

- **EN55022 Class B** - "Limits and methods of measurement of radio interference characteristics of information technology equipment"
- **EN55024** – "Information technology equipment Immunity characteristics Limits and methods of measurement".



Always use cabling provided with this product if possible. If no cable is provided or if an alternate cable is required, use high quality shielded cabling to maintain compliance with FCC/EMC directives.

Caution

Sealevel Systems, Inc. is not responsible for any radio or television interference caused by unauthorized modifications of this equipment or the substitution or attachment of connecting cables and equipment other than those specified by Sealevel Systems. Such unauthorized modifications, substitutions, or attachments may void the user's authority to operate the equipment. The correction of interference caused by such unauthorized modifications, substitutions, or attachments will be the responsibility of the user.

Always use cabling provided with this product if possible. If no cable is provided or if an alternate cable is required, use high quality shielded cabling to maintain compliance with FCC directives.

Canadian Radio Interference Regulations

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet Appareil numérique de la classe B respecte toutes les exigences de Règlement sur le matériel du Canada.

Warranty

Sealevel's commitment to providing the best I/O solutions is reflected in the Lifetime Warranty that is standard on all Sealevel manufactured I/O products. We are able to offer this warranty due to our control of manufacturing quality and the historically high reliability of our products in the field. Sealevel products are designed and manufactured at its Liberty, South Carolina facility, allowing direct control over product development, production, burn-in and testing. Sealevel achieved ISO-9001:2015 certification in 2018.

Warranty Policy

Sealevel Systems, Inc. (hereafter "Sealevel") warrants that the Product shall conform to and perform in accordance with published technical specifications and shall be free of defects in materials and workmanship for the warranty period. In the event of failure, Sealevel will repair or replace the product at Sealevel's sole discretion. Failures resulting from misapplication or misuse of the Product, failure to adhere to any specifications or instructions, or failure resulting from neglect, abuse, accidents, or acts of nature are not covered under this warranty.

Warranty service may be obtained by delivering the Product to Sealevel and providing proof of purchase. Customer agrees to ensure the Product or assume the risk of loss or damage in transit, to prepay shipping charges to Sealevel, and to use the original shipping container or equivalent. Warranty is valid only for original purchaser and is not transferable.

This warranty applies to Sealevel manufactured Product. Product purchased through Sealevel but manufactured by a third party will retain the original manufacturer's warranty.

Non-Warranty Repair/Retest

Products returned due to damage or misuse and Products retested with no problem found are subject to repair/retest charges. A purchase order or credit card number and authorization must be provided in order to obtain an RMA (Return Merchandise Authorization) number prior to returning Product.

How to obtain an RMA (Return Merchandise Authorization)

If you need to return a product for warranty or non-warranty repair, you must first obtain an RMA number. Please contact Sealevel Systems, Inc. Technical Support for assistance:

Available	Monday – Friday, 8:00AM to 5:00PM EST
Phone	864-843-4343
Email	support@sealevel.com

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